

JOB OPPORTUNITY NOTICE

Date Posted: 8/19/2026

Application Deadline: 09/02/2026

Job Title: Fiber Technician (In-House and External)

Department: 125- Broadband Operations

Pay Rate: \$21.00/ Hour

Direct Supervisor: Fiber Distribution Manager

Function: The Fiber Technician plays a critical role in supporting PES Energize's broadband operations by installing, maintaining, and troubleshooting Fiber-to-the-Home (FTTH) systems for residential and commercial customers. Working under the direction of the Fiber Distribution Manager or designated supervisor, this position involves hands-on work with fiber splicing, customer premise equipment installation, and FTTH network upkeep. Fiber Technicians progress through multiple skill levels, gaining expertise in network construction, fiber plant design, and service restoration. The role requires technical proficiency, strong customer service skills, and adherence to all PES safety standards, with the goal of ensuring reliable delivery of voice and data services to the community.

Education

1. A high school diploma is required.

License

1. A valid Driver's License is required

Skills

1. Customer Service experience preferred
2. Previous experience with Fiber/Broadband services preferred
3. Comfortable learning complex computer systems required.

Please take a job description or request one from HR. Read the description for further explanation of the position's requirements and duty expectations.

Please return the completed applications to Samantha Williams in person at 128 S 1st Street Pulaski, TN 38478, or via email at careers@pesenergize.com.

Pulaski Electric System is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, veteran status, or any other legally protected characteristic.



P.O. Box 368
128 South First Street
Pulaski, TN 38478
Phone: 931-363-2522
Fax: 931-363-4743

Mission Statement

"PES will provide reliable, quality, competitive, and affordable service to our customers." Adopted November 2014 PES Board

Job Title: Fiber Technician

Department: 125- Broadband Operations

FLSA Status: Non-Exempt

Job Status: Full-Time

Reports to: Fiber Distribution Manager

Work Schedule: 7:00 AM- 4:00 PM

Position Statement

The Fiber Technician plays a critical role in supporting PES Energize's broadband operations by installing, maintaining, and troubleshooting Fiber-to-the-Home (FTTH) systems for residential and commercial customers. Working under the direction of the Fiber Distribution Manager or designated supervisor, this position involves hands-on work with fiber splicing, customer premise equipment installation, and FTTH network upkeep. Fiber Technicians progress through multiple skill levels, gaining expertise in network construction, fiber plant design, and service restoration. The role requires technical proficiency, strong customer service skills, and adherence to all PES safety standards, with the goal of ensuring reliable delivery of voice, video, and data services to the community.

Essential Functions:

- Under the direction of the Fiber Distribution Manager or designated supervisor, assist in daily network operations for the Pulaski Electric System (PES) Energize Broadband system. This includes installing fiber to the premise equipment, splicing fiber and maintaining the FTTH network.
- Comply with and enforce all PES safety rules, standards and regulations.
- Coordinate and perform customer installations.
- Must be able to represent PES in customer service support.
- Must be able to communicate effectively with customers.
- Operate any PES owned aerial device unit in a safe manner and in compliance with the manufacturer's operation limits.
- Must be able to provide support and maintenance (transfers, construction) of the FTTH outside plant.

- Work closely with other departments on customer support issues and may assist in customer installations and troubleshooting when necessary.
- Perform installation of fiber from pole or NAP to the customer.
- Install necessary equipment in order to provide Energize voice and data services.
- Help with tracking FTTH fiber infrastructure.
- Must be able to work with color-coded fiber optic cable and be able to splice it using a fusion splicer.
- Must be able to test fiber optic cable using an OTDR or various testing equipment.

Position Qualifications

Competency Statement(s)

- Must be able to “meet the public” in a cordial/business like way.
- Must be able to operate a computer and appropriate software.
- Must be capable of working overtime as required.
- Must be able to take instructions and understand directions.
- Must be able to work without direct supervision.
- Must be able to understand and promptly carry out, visual and written instructions.
- Must be able to handle multiple projects simultaneously.
- Must be able to do any other work assigned by the immediate or designated supervisor required for successful performance.

Conduct

- Able to function as a member of a work unit, maintaining an effective and cordial relationship with all other employees.
- Maintain a commitment to excellence and promote the same commitment in coworkers.
- Recognize and acknowledge the obligation due and importance of all PES customers.
- Recognize oneself as an integral part of the PES organization that requires active cooperation with all other departments and employees.

Education

- High school diploma is required.

Experience Classifications

General

A Fiber Technician shall be expected to be capable of learning to perform all appropriate duties associated with broadband maintenance and installation.

The Fiber Technician will be evaluated by the Fiber Distribution Manager and designated supervisor at the six-month probationary period, the one-year period, and every year after that to determine if employee is ready to move to the next level of Fiber Technician as listed in this job description.

Duties Of Fiber Technician Level 1

This position is the beginning of active training in the Fiber Technician field with a focus on installation of FTTH service.

- Learn the nomenclature of PES Energize crews.
- Learn proper method of powering ONT from meter base and indoor power supply.
- Learn procedures for grounding, premise cabling and connection of all services to service ports (for on call purposes).
- Learn to maintain and test all equipment used for FTTH installation.
- Learn to properly splice and connect the FTTH service drop
- Participate in on call program after 6 months or once deemed qualified by designated supervisor.
- Start learning to use a bucket truck in a controlled setting away from energized lines.
- Be satisfactorily trained in pole top rescue procedures.
- Complete Power Zone Training.
- Complete Lineman Apprenticeship Pre-Apprentice Assessment Workshop.

Duties Of Fiber Technician Level 2

Having demonstrated the abilities to work effectively on the job assignments of the previous step, and after successfully completing all necessary training the employee will receive more challenging assignments.

- Use the experience and training for more demanding FTTH service installs.
- Begin training on FTTH plant installation and maintenance.
- Begin training on head ends and fiber patch panels.
- Demonstrate ability to be fully capable of restoration of video, voice and data services in on call situations.



Application for Employment

PO Box 368
128 South First Street
Pulaski, TN 38478
Phone: 931-363-2522

APPLICANT INFORMATION

FULL NAME			
CURRENT ADDRESS			
CITY / STATE / ZIP CODE			
PRIMARY PHONE NUMBER		DATE OF BIRTH	
EMAIL ADDRESS		ARE YOU 18 OR OLDER?	Yes or No:
ENTITLED TO WORK IN US?	Yes or No:	ARE YOU A VETERAN?	Yes or No:
POSITION APPLYING FOR?		AVAILABLE START DATE?	
HOW DID YOU HEAR ABOUT THE JOB OPENING?		ARE YOU A VETERAN?	

EMPLOYMENT HISTORY

EMPLOYER NAME 1		START DATE	
SUPERVISOR NAME		END DATE	
STREET ADDRESS		PHONE	
CITY / STATE / ZIP CODE		EMAIL ADDRESS	
POSITION HELD		RATE OF PAY	
Reason for leaving?		May we contact?	Yes or No:
EMPLOYER NAME 2		START DATE	
SUPERVISOR NAME		END DATE	
STREET ADDRESS		PHONE	
CITY / STATE / ZIP CODE		EMAIL ADDRESS	
POSITION HELD		RATE OF PAY	
Reason for leaving?		May we contact?	Yes or No:
EMPLOYER NAME 3		START DATE	
SUPERVISOR NAME		END DATE	
STREET ADDRESS		PHONE	
CITY / STATE / ZIP CODE		EMAIL ADDRESS	
POSITION HELD		RATE OF PAY	
Reason for leaving?		May we contact?	Yes or No:

EDUCATION

	NAME AND LOCATION	LAST YEAR COMPLETED	MAJOR / EMPHASIS & DEGREE EARNED
HIGH SCHOOL		9, 10, 11, or 12:	
COLLEGE / UNIVERSITY		1, 2, 3, or 4:	
TRADE SCHOOL			
OTHER / APPLICABLE TRAINING		APPLICABLE SKILLS / PROFICIENCIES	

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REFERENCES

NAME	ADDRESS	CONTACT NUMBER

PLEASE READ AND SIGN BELOW The facts set forth in my application for employment are true and complete. I understand that if employed, false statements on this application shall be considered sufficient cause for dismissal. You are hereby authorized to make any investigation of my personal history and financial and credit record through any investigative or credit agencies or bureaus of your choice. In making this application for employment I authorize you to make an investigate consumer report whereby information is obtained through personal interviews with my neighbors, friends, or others with whom I am acquainted. This inquiry, if made, may include information as to my reputation, educational background, and work experience. I understand that I have the right to make a written request within a reasonable period of time to receive additional, detailed information about the nature and scope of any such investigative report that is made.

SIGNATURE		DATE	
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*application can be emailed directly to swilliams@pesenergize.com