



P.O. Box 368
128 South 1st Street
Pulaski, TN 38478
Phone: 931-363-2522

Office Hours: 8 a.m. - 5 p.m. Monday thru Friday
Visit us at www.pesenergize.com to sign up
for eBill and Go Paperless today!

5 106

JOHN DOE
JANE DOE
123 ANY STREET
PULASKI TN 38478



Statement Date	06/14/2019
Account Number	9999999
Payment Due	07/08/2019

Service Summary	
Previous Balance	272.09
Payment(s) Received	Thank You 272.09CR
Balance Forward	0.00
Current Charges Due By 07/04/2016	186.45

7 PES will be closed on Thursday, July 4th, in observance of Independence Day. Have a safe holiday!
24 months of your bills are available in pdf format on SmartHub. Contact PES if you need assistance registering your account.

Service Address: 123 ANY STREET

Meter Number	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Rate	Read Type
EA000000000	05/05/2019	06/05/2019	31	24255	25758	1	1503	122CON Residential	Regular

10 Energy Charge 175.80
Security Light 9.65
Monthly Contribution 1.00

Total Current Charges 186.45

Comparisons	Days	kWh	Average Temp.	Average kWh/Day
Previous Month	28	1503	73	54
Current Month	31	2310	78	75
Same Month Last Year	28	1433	71	52

12 Average Cost Per Day: \$6.28

Return this portion with your payment.

Customer Name: JOHN DOE
Service Address: 123 ANY STREET, PULASKI TN 38478
Customer Phone: (555) 555-5555
Customer Email: your@email@energize.net

Please call the PES Office at 931-363-2522 with any questions.

Statement Date	06/14/2019
Account Number	9999999
Balance Forward	\$0.00
Current Charges - Due by 07/08/2019	\$186.45
Total Amount Due	\$186.45
\$9.32 Late Fee if paid after 7/08/2019	\$195.77

PLEASE INDICATE CHANGE OF ADDRESS/PHONE NUMBER HERE:

Address/Box Number _____
City _____ State _____ Zip _____
Phone Number _____ Other Phone _____
Email _____

PES
P.O. BOX 368
PULASKI TN 38478-0368

00099999900000000000000000056558

HOW TO READ YOUR PES ELECTRIC BILL

- Statement Date:** The day your current bill was issued. *Up to 14 days after read date.*
- Account Number:** Refer to this number on anything mailed to the office or when talking to a CSR. Also used to register with SmartHub®.
- Payment Due:** Payment must be received on this date before 5:00 PM in the mail or in person. If paying through SmartHub online, app or at the kiosk, payment must be made before 11:59 PM on this date. **Your payment due date will be the same day of the month, every month.**
- Previous Balance/Payment(s) Received:** Amount owed from previous bill and the total amount you paid (CR-Credit) since last bill.
- Balance Forward or Past Due Balance:** Payments or penalties not received by statement date. *To avoid a 5% penalty, payment must be made by payment due date. If there is a Past Due Balance, it will be due immediately and the bill will reflect a disconnect notice for the previous bill.*
- Current Charges Due By/Total Current Charges:** Total bill due for energy used within the Services "To-From" period and when it is due.
- Information:** Alerts about new PES programs and other events.
- Services To-From:** The period of time you are being billed for.
- Readings:** Subtract previous reading from present for your monthly kWh usage. *Divide kWh usage by number of days billed for average daily usage.*
- Current Service Detail:** Lists all PES services. *Monthly Contribution charge refers to the Warm Neighbor Fund. Contact PES to participate and help your neighbor!*
- Comparisons:** Compare your usage to the previous year by looking at the chart, number of days in the billing cycle, average temperatures and kWh used.
- Average Cost Per Day:** How much energy you are using divided by the days in the billing period. *\$175.80 energy charge divided by 28 days equals \$6.28/day.*
- Account information:** Update PES with your current phone number and email address in the event we need to contact you.
- Late Fees:** A penalty of 5% is added to the current charges if the account is not paid by the due date. *Refer to Payment Due, #3.*

Last Day to Pay: Add 14 days to the due date 3. In this example, 07/08/19 is the due date. 8 + 14=22. The last day to pay would be 07/22/19. If last day to pay falls on Saturday, Sunday or a holiday, you have until the next business day to pay.

Disconnect Date: Disconnect for non-payment in the above example is 7/23/2019.

Paying Your Bill

Auto-pay from your bank account
Office: Cash, Money Order, Check, MasterCard, Visa or Discover
Lobby Kiosk: Cash, Personal Check, Debit or Credit cards
(Kiosk doesn't accept change or money orders)
Mail: PO Box 368, Pulaski, TN 38478
SmartHub® App: Registered account
SmartHub® Web: Registered account or One-Time Pay Now
Online bill pay through your bank. (Schedule in advance to avoid late payments)



If you have any questions or concerns, please call our Customer Service Department at **931-363-2522, option 1** between 8:00AM-5:00PM, Monday through Friday.
pesenergize.com

Sign up to receive e-bill notification today. Access your account on SmartHub® online or app 24/7 for two years of bills in pdf format, payment history, bill pay options, usage monitoring and more!