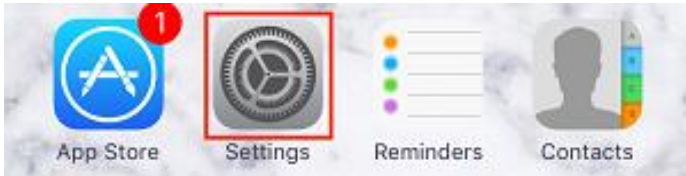


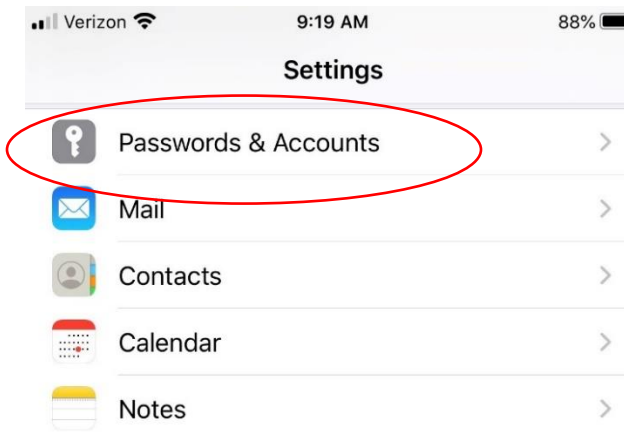


While PES Energize is not responsible for the setup of e-mail on your personal mobile devices, our support staff will be happy to assist you as much as possible. Depending on your specific device there may be some differences in email account steps and screen views. This document simply serves as a guide to assist you in accessing your email on these devices.

1. Tap the “Settings” icon to begin.

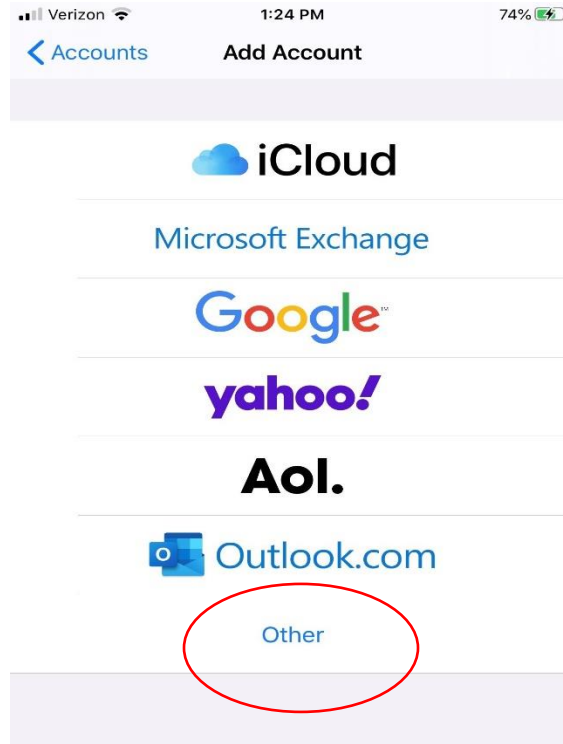


2. Select “Passwords & Accounts”.

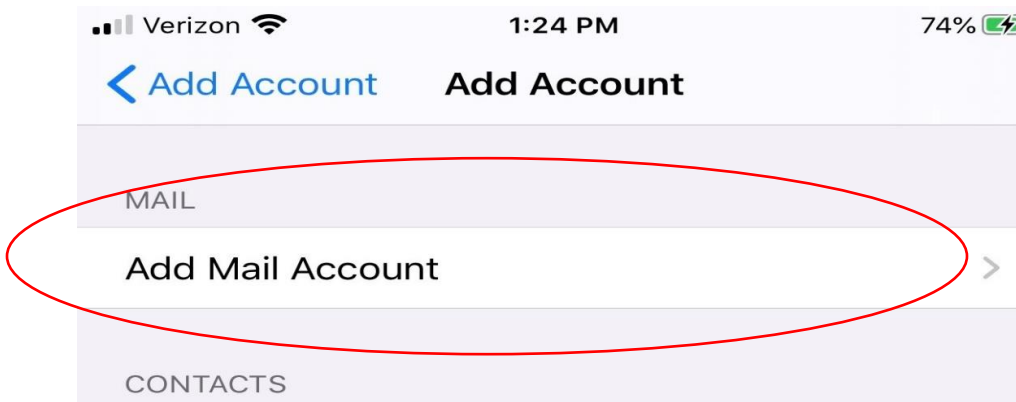


3. Select “Add Account”.

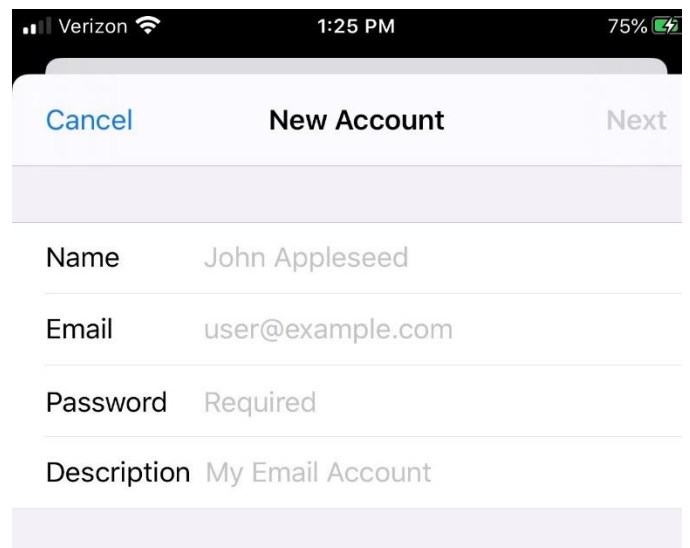
4. Tap "Other".



5. Tap "Add Mail Account".



You will see the "New Account" screen.

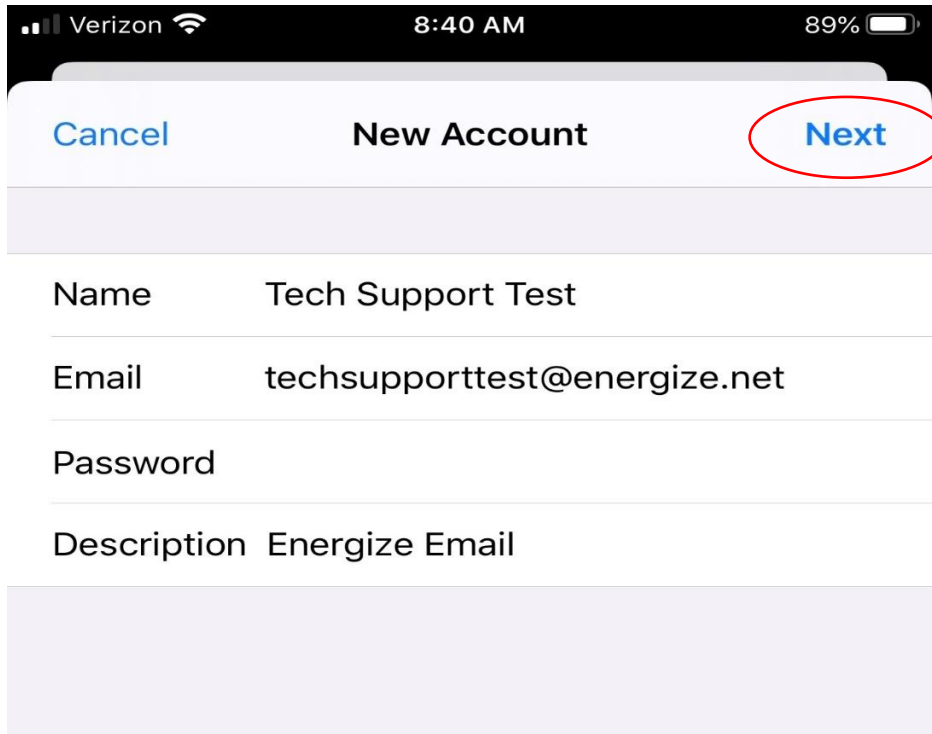


6. Enter your Name: (i.e. Tech Support Test)

Enter your full E-Mail address: (i.e. techsupporttest@energize.net)

Enter your password (you must know your correct password to proceed)

Enter a Description: (i.e. Energize EMail)



Verizon 8:40 AM 89%

Cancel New Account Next

Name Tech Support Test

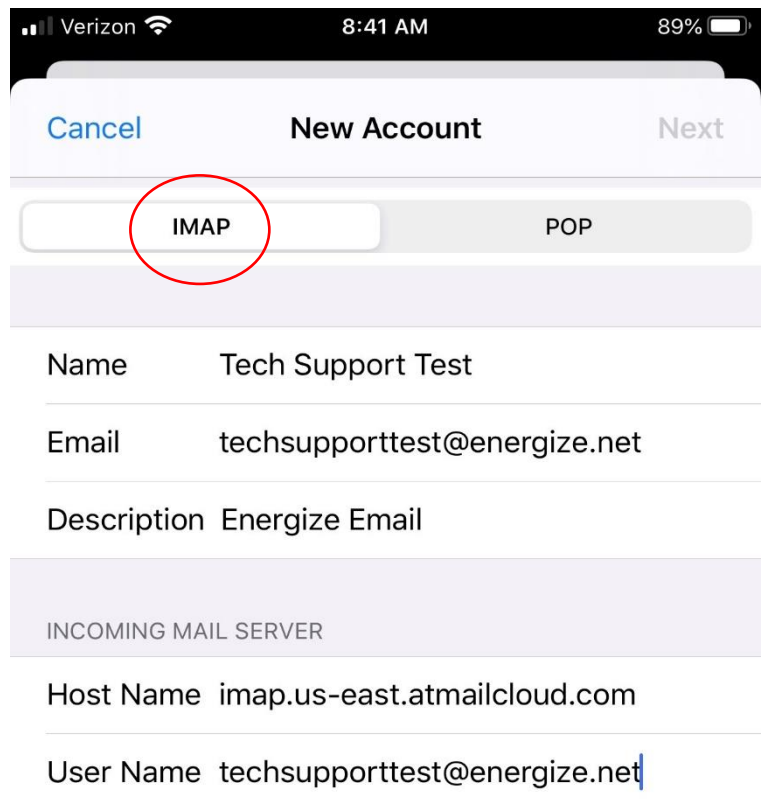
Email techsupporttest@energize.net

Password

Description Energize Email

When finished, tap "Next".

7. Tap "IMAP".



Verizon 8:41 AM 89%

Cancel New Account Next

IMAP POP

Name Tech Support Test

Email techsupporttest@energize.net

Description Energize Email

INCOMING MAIL SERVER

Host Name imap.us-east.atmailcloud.com

User Name techsupporttest@energize.net

8. Scroll down and fill in the Incoming and Outgoing Mail Server information.

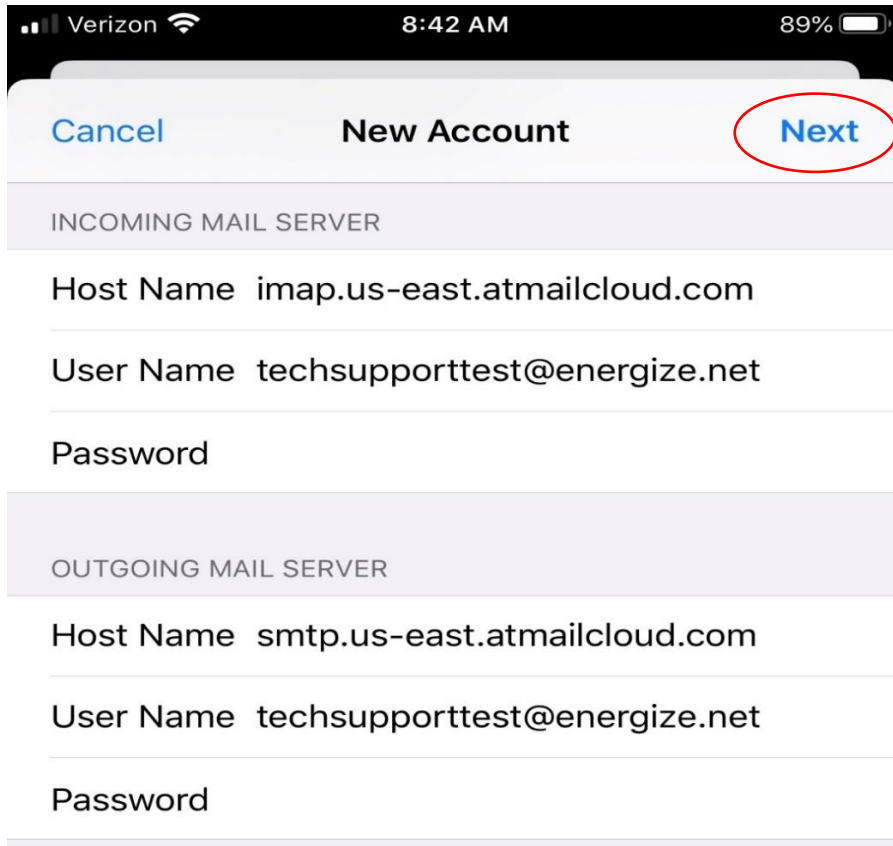
Incoming Mail Server: imap.us-east.atmailcloud.com

Outgoing Mail Server: smtp.us-east.atmailcloud.com

Your “User Name” is your full e-mail address.

Your “Password” is your e-mail password.

When finished, tap “Next”.



Verizon 8:42 AM 89%

Cancel New Account Next

INCOMING MAIL SERVER

Host Name imap.us-east.atmailcloud.com

User Name techsupporttest@energize.net

Password

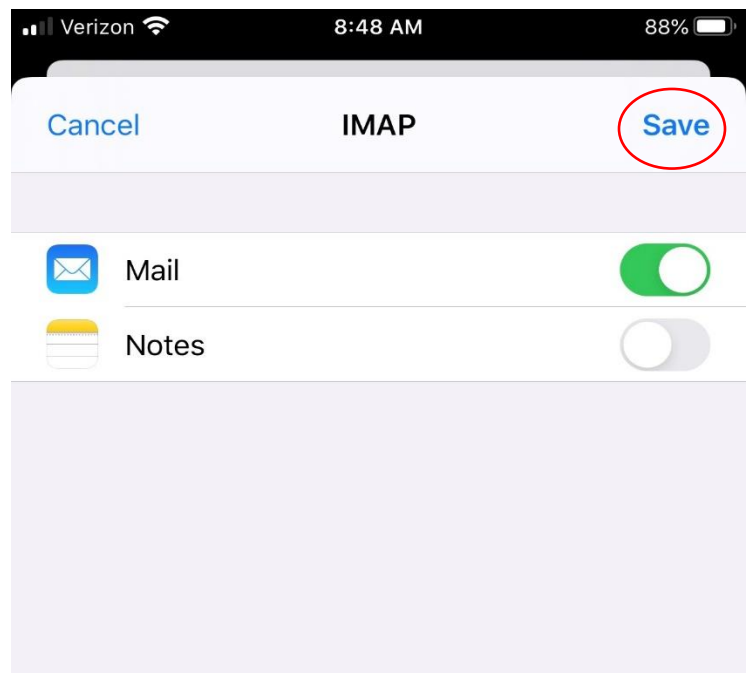
OUTGOING MAIL SERVER

Host Name smtp.us-east.atmailcloud.com

User Name techsupporttest@energize.net

Password

9. Make sure “Mail” is enabled. Select “Save” and you now have Energize E-mail on your device!



Verizon 8:48 AM 88%

Cancel IMAP Save

Mail

Notes

